# Greeting from Voyqa

Malaysia, the culturally diverse land has its fair share of geographical variations too. There are beaches, mountains, and everything else to make honeymoon even better than expectations. This natural beauty, infused richly with the modern-day glamor and glitz, truly lives up to its tagline – Malaysia: Truly Asia.

So, in case you are planning to book an international honeymoon package, Voyga suggest Malaysia as a perfect destination match for your dream honeymoon!

Number of Nights: 5

Type of Holiday: Honeymoon and Beaches

Destination/(s): Kuala Lumpur and Langkawi

**Total Price including Taxes:** Starting from INR 39,100 per

person







**Easy Payments** Easy on Pocket



**Customer Centric Team** We have your back



**Best Price Guarantee** Peace of Mind

# Accommodation



## **Sheraton Imperial Kuala Lumpur Hotel**



# Honeymoon Escape, Malaysia 2021

Recently refreshed with a multimillion-dollar transformation, Sheraton Imperial Kuala Lumpur Hotel is the "Grande Dame" of Malaysia's capital city. Comprehensively redesigned spaces blend traditional grandeur with modern simplicity, creating an atmosphere of refined elegance.

Address: Jalan Sultan Ismail, Chow Kit, 50250 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur, Malaysia

Number Of Nights: 2

Room Type: Deluxe Room

#### **Room Inclusion:**

- Daily Breakfast
- Free 2Bottles mineral water in room





Set amidst a lush tropical rainforest, yet just steps away from the azure waters and a gorgeous beachfront, Berjaya Langkawi Resort is an invitation to a magical sojourn embraced by Mother Nature. Hailed as one of the best 5-star Langkawi resorts, beachfront property offers a wide range of recreational activities such as sunset cruises, island tours, sea sports and more that will transcend you to a state of bliss.

Address: Karung Berkunci 200 Burau Bay, 07000 Langkawi, Kedah, Malaysia

Number of Nights: 3

Room Type: Premier Seaview Chalet

#### **Room Inclusion:**

- Daily Breakfast
- Free 2Bottles mineral water in room





# Day 1

### Airport Pickup from Kuala Lumpur Airport to Hotel in Kuala Lumpur (PVT)

Airport Pick-Up from Kuala Lumpur Airport To Accommodation In Kuala Lumpur In A Private Car With

### **Inclusive Of**

- English-speaking driver
- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

#### Not Inclusive Of

- Other personal expenses
- Tips and gratuities

# Day 2

### **Kuala Lumpur Half Day City Tour (SIC)**

Explore the enigmatic and modern Kuala Lumpur on a fun half day city tour. Visit the National Mosque, the National Museum, the King's Palace and more. Pick up memorable souvenirs on the city streets and share the amazing memories with your loved ones.

#### **Inclusive Of**

- English-speaking guide
- Round-trip transfers to and from your hotel
- Photo stops at the Petronas Twin Towers, King's Palace, National Museum & National Mosque; Visit to Handicraft Centre, Cocoa Boutique, National Monument, Sultan Abdul Samad Building, and Dataran Merdeka
- Admission Fee of National Museum, National Mosque

### **Not Inclusive Of**

Admission to National Museum

### **Itinerary**

- Duration: 3 hour(s) and 30 minute(s)
- Tour stops and highlights: Photo stops at the Petronas Twin Towers, King's Palace, National Museum & National Mosque; Visit to Handicraft Centre, Cocoa Boutique, National Monument, Sultan Abdul Samad Building, and Dataran Merdeka
- The schedule is subject to change depending on traffic and weather conditions on your activity date

# Day 3

Airport drop-off from hotel in Kuala Lumpur to airport (PVT) and Airport pick-up from Langkawi airport to hotel in Langkawi on Private Basis

Airport drop-off from hotel in Kuala Lumpur to airport With Private Transfer

One-way transfer service between Langkawi Airport and your hotel

#### **Inclusive Of**

English-speaking driver

- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

#### **Not Inclusive Of**

- Other personal expenses
- Tips and gratuities

# Day 4

### Dayang Bunting Island Tour with Jungle Trekking & Lake Swimming

The Pregnant Maiden Island: Discover the second largest among Langkawi's 99 islands. Explore Dayang Bunting's unique geological structures and stunning limestone formations. Get to know the legendary love story between Princess Mambang Sari and Mat Teja. Dip into the fresh waters of Lake Guillemard and Go on a jungle trekking adventure.

#### **Inclusive Of**

- Boat ride
- Boat captain cum guide
- Life jacket
- Jungle trekking
- Lake swimming activity
- Private round trip hotel transfer

### **Itinerary**

- Hotel pick up or meet up at location
- Proceed to private boat to start the journey
- Island sight-seeing
- Jungle trekking
- Swimming at the lake
- Important: Actual itinerary will depend on the starting time of the tour

# Day 5

### **Day AT Leisure**

Enjoy Full Day At Your Ease And Will.

After Breakfast, Free on your own to discover what Langkawi has to offer.

# Day 6

### Airport drop-off from Langkawi hotel to Airport (PVT)

Airport Drop-Off From Accommodation In Langkawi To Airport In A Private Car With Driver

#### **Inclusive Of**

- English-speaking driver
- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

#### **Not Inclusive Of**

- Other personal expenses
- Tips and gratuities



- Tea/Coffee Kettle in the Room
- Wi-Fi at Hotel
- Room in 5-star accommodation in Kuala Lumpur for 2 Nights
- Room in 5-star accommodation in Langkawi for 3 Nights
- Parking and Toll tax
- Airport Pickup from Kuala Lumpur Airport to Hotel in Kuala Lumpur (PVT)
- Kuala Lumpur Half Day City Tour (SIC)
- Airport drop-off from hotel in Kuala Lumpur to airport (PVT) and Airport pick-up from Langkawi airport to hotel in Langkawi on Private Basis
- Dayang Bunting Island Tour with Jungle Trekking & Lake Swimming
- Airport drop-off from Langkawi hotel to Airport (PVT)
- 5% GST Included



- Malaysian Visa
- Alcoholic / Non- Alcoholic beverages
- Entrance fees to monuments and museums unless mentioned in the itinerary
- All personal expenses, optional tours and extra meals not mentioned in 'Package Inclusions'
- Travel insurance
- Camera fee
- Tips, laundry & phone call
- Anything not mentioned in 'Package Inclusions'
- Any local/Govt./MC taxes if needed to be paid at the destination/Hotel Expenses caused by factors beyond our control like rail and flight delays, roadblocks, vehicle malfunctions, political disturbances etc

# **Important Information**



- Visa is not Included in this Package. It can be arranged with extra cost. Voyga is just a facilitator for Visa and not held responsible for any Visa declination.
- Your e-tickets and/or hotel e-vouchers will be shared with you within 3-5 working days after reservation. Activity vouchers will be shared on a real-time basis before/while on tour. Some activities/transfers do not require vouchers. Vouchers are cumulative, two or more vouchers can be clubbed together to make a booking. The date of sharing the vouchers given in the confirmation is estimated time and nonbinding otherwise confirmed by us in writing.
- Our Tour Support team will get in touch with you just before your trip starts and will explain the trip details & do's and don'ts. The Tour Support team will constantly be in your touch via means of Calls, Whatsapp, and e-mails. Please ensure to get an International roaming plan or arrange a local number for us to be able to stay in contact with you/travellers. Passports should be valid for a minimum of 6 months from the date of travel (9 months in case of Malaysia) and keep/print all your travel documents before leaving for the airport. If the passenger is looking at obtaining Visa On Arrival, he/she should be aware of the documents and requirements of the specific country to successfully obtain the Visa On Arrival. Voyga is not responsible for any non-grant of visa to traveller.
- In cases where Voyga is assisting the passenger with visa application, please note that the company only acts as a visa facilitator. Granting or refusing the visa application is at the sole discretion of the Consulate/Embassy/Immigration Department of that specific country.
- The package price doesn't include special dinner or mandatory charges levied by the hotels especially during New Year and Christmas or any special occasions.

Surcharges applicable for late night /early morning/midnight/arrival and departures.

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- Waiting time for transfers SIC 10 Mins and Private 20 Mins from the scheduled time, After that guest shall be marked NO SHOW.
- Please note making calls while abroad can exhaust your balance in no time. Consider activating an international roaming pack. or get a local SIM, calling card, as Voyqa will not be held responsible if you miss any of the transfers due to lack of communication. Addition cost will be borne (if any) by the customer for any further arrangements. No refund will be provided if customer makes its own arrangements for the missed transfer.

# **Terms and Conditions**



### Payment policy

- All payments towards the tour cost must be made by the customer to the company in accordance with the procedure and time frame mentioned in the agreed package.
- The package offers flexible payment rules depending upon the advance purchase period or the inclusions. However, at times because of dynamic airline prices or peak season, we may ask you to furnish a higher amount before we start issuing the final vouchers. Above payment policy is subject to change during peak seasons. Passports should be valid for a minimum of 6 months from the date of travel. PAN card copies are required for all bookings.
- In case you reserve your booking by paying deposit, the same will be non-refundable, in case you do not pay the remaining amount on due date because of any reason or cancel your holiday. In situation of payment failure on due date, the package may get cancelled. We may try to realign the package if possible but the customer will have to bear the cost difference and penalties. It will be customer's responsibility to remember all the deadlines and due dates. Final vouchers can only be issued once Voyga has received full payment. The booking is deemed cancelled if full payment is not received by the due date agreed between Voyga and the customer while making the reservation. It is solely customer's responsibility to make the payment by the agreed date even if no reminders are being sent by Voyga.
- For Air Tickets issued / blocked within the time limit: Full amount of the flight to be collected before issuance, else price will be subject to change.
- The customer hereby agrees that customized package is as per his/her will and choice. No claim on the combination, price of package, category and type of service shall be entertained by Voyqa.]
- The booking of the final combined package shall be subject to availability. Final price is as per inclusions selected by the customers. In case, the customer has changed any component, the same will be updated in price. Customers' final confirmation will have exact components which were selected and reviewed by the customer while booking the package.

### **Booking and Confirmation**

When reserving a package your name, address, arrival and departure time and method of payment are required. A reservation is binding once it has been confirmed verbally or in writing and you have received a reservation confirmation number. Voyga is entitled to apply different kinds of rules such as reservation fee or credit card guarantee in order to secure the reservation.

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- Urgent Departures/High Season Reservations Alternative Hotel(s) With Similar Standards Will Be Offered If The Mentioned Hotel Is Unavailable/ Overbooked.
- The holiday packages listed on Voyqa are only proposed holiday itinerary. Voyqa does not hold any confirmed reservations of the travel products in such itineraries. The same is subject to availability at the time of booking. Even the tour cost might change based on the actual availability of the travel services included in the tour.
- Your booking request will be processed for confirmation of prices and availability of services as requested by you. Only after confirmation about the prices and availability received from you, Voyga will be bound to provide you the requested service subject to you making full payment and complying with Terms & Conditions.
- Itinerary timings in the tour are approximate and may be subject to change.
- Holiday packages including the airfare might change as per the airfare structure of the airline during the time of booking. The total fare may go up due to an increase in the fuel price, change in government regulations, taxes and other costs which are not in control of Voyqa.
- If it is deemed, Voyga may sometimes amend the itinerary for the convenience and safety of the passengers. However, in such cases, Voyga will ensure that all the services remain the same. If the itinerary is altered or changed, the same will be communicated to the customer before the booking or before the departure of the tour, whichever is first.
- Transfers and sightseeing on SIC basis means transport through a comfortable coach/bus/van depending on the total number of passengers travelling with you on that same tour. Please note that Voyga will be putting together all the passengers arriving around the same time and dropping them at their respective hotels. You may talk to our holiday experts for private transfers/ transport facility, which will be made available at an additional cost.
- Voyqa, if deemed, may change, postpone or delay the date of departure or conclusion of the tour or amend the travel route due to some unprecedented reasons like inclement weather, snow conditions, political restrictions or any other cause. In the event of such changes/delays, Voyga will not be liable for any refund of tour price (in whole or in part) or other compensation for any injury, loss or damage.
- Voyqa is not liable if an airline cancels, reschedules, or delays a flight for any given reason. If the passenger has purchased air ticket through Voyqa, we will try to assist in making new arrangements provided the passenger has not already checked-in with the airline for the onward flight segment. In such cases, the fare difference amount will need to be borne by the passenger. Voyga will assist with all the special requests by passengers on the tour such as special meals, preferred seats, wheelchairs and other requirements at all points of time and also arrange to send the confirmation for the same from the relevant service provider. However, if on a tour the relevant service is not provided/ available despite the request by Voyga, then in such case, Voyga will not be liable for any damages or additional cost.
- Independent activities chosen by the passenger shall not be arranged by Voyga during the tour. However, Voyga may, depending on the tour course, arrange such activities under separate conditions at an additional cost. Voyga may refuse passenger participation if it If the passenger makes his/her own flight arrangement, Voyga will not be liable for any loss resulting from flight cancellation/delays/changes in international gateways, itineraries or travel dates. Voyqa recommends that passenger should not purchase airline tickets with high penalty charges for changes/amendments.

During local and national holidays, on special events, peak seasons, on long weekends, and during religious occasions, entry to certain facilities such as churches, restaurants, hotels, shopping malls, markets, and museums may be limited or not available. In such cases, alternatives will be offered where ever possible and, if there would be any the cost difference the same will need to be borne by the customer. Voyga will not be liable for any closures, necessary itinerary changes or curtailments on the tour for any reason.

### **Cancellation & No-show Policy**

- By making a Package Reservation with a Voyqa, you accept and agree to the relevant cancellation and no-show policy of that Voyga, and to any additional (delivery) terms and conditions of the Voyga that may apply to your Package including for services rendered and/or products offered by the Voyqa.
- Please note that certain rates, fees or special offers are not eligible for cancellation, refund or change. Applicable city/tourist tax may still be charged by in the event of a no-show or charged cancellation. Please check the (reservation) details of your product or service of choice thoroughly for any such conditions prior to making your reservation. Please note that a Package Reservation which requires down payment or (wholly or partly) prepayment may be cancelled (without a prior notice of default or warning) insofar the relevant (remaining) amount(s) cannot be collected in full on the relevant due or payment date in accordance with the relevant payment policy of the reservation. Cancellation and prepayment policies may vary per segment, product or service of each package.
- Please carefully read important information in your reservation confirmation for additional policies as may be applied by the Voyga (e.g. in respect of age requirement, security deposit, non-cancellation/additional supplements for group bookings, extra beds/no free breakfast, pets/cards accepted). Late payment, wrong bank, debit or credit card details, invalid credit/debit cards or insufficient funds are for your own risk and account and you shall not be entitled to any refund of any (non-refundable) prepaid amount unless the Voyga agrees or allows otherwise under its (pre)payment and cancellation policy.
- If you wish to review, adjust or cancel your Reservation, please revert to the confirmation email and follow the instructions therein. Please note that you may be charged for your cancellation in accordance with the Voyga cancellation, (pre)payment and no-show policy or not be entitled to any repayment of any (pre)paid amount. We recommend that you read the cancellation, (pre)payment and no-show policy carefully prior to making your reservation and remember to make further payments on time as may be required for the relevant reservation.
- If you have a late or delayed arrival on the check-in date or only arrive the next day, make sure to (timely/promptly) communicate this with the Voyqa so we know when to expect you to avoid cancellation of your Trip (Reservation) or charge of the no-show fee. Our customer service/support department can help you if needed with informing the trip provider. Voyga does not accept any liability or responsibility for the consequences of your delayed arrival or any cancellation or charged no-show fee by the trip provider.

### **Hotel Policy**

The standard check-in time is 02:00 PM and the standard check-out time is 11:00 AM. Early check-in or late check-out is strictly subjected to availability and may be chargeable by the hotel. Any early checkin or late check-out request must be directed and reconfirmed with hotel and may be chargeable by the hotel directly.

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